

Important Horses Help Policies

Horses Help Sick Policy

Many of the individuals we serve can become very sick, very easily due to weak immune systems so it is very important that everyone adhere to our Sick Policy for the well-being of all.

Participants and Volunteers must be free of the following symptoms and/or conditions **for 24 hours** before arriving at Horses Help.

- Temperature of 101 or higher**
- Vomiting
- Two or more cold symptoms**
- Undiagnosed rash on face or body
- Colored mucus discharge
- Cloudy discharge from the eye(s)
- Any communicable disease

**Symptoms and/or fever must remain absent without the use of Tylenol, Motrin, or any other antipyretic.



If you have any of the above symptoms and/or conditions, please contact your instructor ASAP. Credits are not issued in the case of absences due to sickness.

Horses Help Media Policy

Ask before you snap!

This policy includes, but is not limited to, ALL of Social, Digital, and Printed Media

We know how cute and lovable our horses are and that we have amazing Participants! However...some of the horses may not yet belong to Horses Help and some Participants, Volunteers, and Staff may have a *non-consent* for photos/videos. We need to respect the privacy of the owners and donors of all of our horses and all of our Participants, Volunteers, and Staff by not posting and/or sharing photos, videos, or names of specific individuals on social, digital, and printed media without permission from Horses Help. Please remember that you, as a Volunteer or Participant, have signed a Confidentiality Agreement which needs to be honored.



Please do not post photos/videos on any social media, website, print, etc. without express permission from Horses Help Staff

Please make sure you “Ask before you snap” and share a photo and/or information of:

- Any horse or goat
- Any Participant, Volunteer, or Instructor in ANY of our Programs
- Any information that is outside of your area of responsibility at Horses Help

We LOVE for people to share photos and spread the word about Horses Help...just check with staff first 😊

Please be aware that this policy applies to everyday activities as well as classes. Special events such as the Winter Open House, Spring Roundup, Barn Bash, etc. are considered ‘implied consent’ events and photos (not information) are not as restricted.